



**QUALITY OF LIFE
& SUPPORT SERVICES**

FROM WORDS TO ACTION

Workshop 11: European Care Certificate: setting the foundations right

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**“KNOWING AND WILLING IS ONLY
THE BASE.
TRAINING IS THE MOST
ESSENTIAL STEP FOR THE
TRANSFORMATION OF CARE
SERVICES!”**

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Training is the most essential step for the
transformation of care services”

LC Educational-Lead Partner in Cyprus

- Great opportunity to spread the new knowledge based on UNCRPD
- To train the care professionals, how to put that knowledge (based on the convention articles), in their daily practice
- The ECC certification worked as:
 - a motivation for BESCLO training
 - gives acknowledgement to the training

LC Educational-Lead Partner in Cyprus

To make it happen... :

- We evaluated the training needs in the care sector in Cyprus
- We localized the training in order to meet all the needs of the professionals in Cyprus
- Add more info regarding the national needs and requirements for carers (ex. First aid certification)
- Tailor made trainings/We are flexible and easy to adapt new themes
- Add new or/and more themes (ex. give time for the organisations to present their procedures and rules, give more hours for first aid, spinal cord, myopathy)
- Organise a training of 100 and 60 hours
- Certified the training from the national body/authorities

LC Educational-Lead Partner in Cyprus

Through the training for ECC :

- Created a network through organisations
- Established a cooperation culture
- LCEducational have been established as the most important training care sector experts
- More training centers start working on the care sector

Good Practice: Pancyprrian Paraplegic Organisation

Our cooperation started on 2019,
with a new director who evaluate the BESCLLO and ECC as very
important basic knowledge for all the staff in order to have a
common knowledge, language and mentality based on UNCRPD.

All their staff is trained and certified on ECC!
They have the ECC certificate as a requirement for the
employment of their staff.
They include ECC in their contract.

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Good Practice: Pancyprrian Paraplegic Organisation

- Start cooperation from January 2020
- Add more specific themes regarding the care of people with spinal cord injury
- Organized 6 ECC Trainings with LCEducational
- Have trained 118 people and in October/November 2022 will train around 20 more people.
- All their care staff is certified with ECC
- Created a European Care card for all certified carers, in their organisation

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Good Practice: Pancyprian Paraplegic Organisation

What made you want to train your employees in ECC?

Beyond the training requirement of our staff - as defined in our Agreement with the European Structural Funds and the Ministry of Labor - we wanted to choose a ***training program offered by reliable partners who offer European-recognized training.***

Also, this ***recognized training works positively in attracting young unskilled people*** who are interested in a professional career as Caregivers in OPAK.

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Good Practice: Pancyprian Paraplegic Organisation

What do you consider particularly important in education?

In addition to the Theoretical training - which allows the Participants to be trained with sufficient knowledge and to correctly interpret and apply the European Principles & Values of Care - ***we consider very important the practical part of the Training, which allows our Caregivers*** to acquire skills both to assess the needs and risks for the people they serve and care for and to be able to provide safe, immediate and effective actions following safe approach rules and procedures.

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Good Practice: Pancyprian Paraplegic Organisation

Can you tell us something that changed for the positive in relation to the quality of the services offered?

The ECC training guarantees that:

- ✓ our staff receives the necessary supplies so that are able to recognize and implement their obligations and duties, in accordance with European and Cypriot legislation and rules
- ✓ as well as being able to recognize and identify the specialized needs of each caregiver, through the interactive training

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Organisation/Institutions that trained for ECC

- Agios Stefanos Institution
- Theotokos Institution
- Apostolos Loucas
- Special School Agios Spyridonas
- 4 Day centers for Autism in whole Cyprus
- Pancyprian organisation for Paraplegic
- More than 10 homes and other services for elderly
- NGO Prosvasi and Day Center
- Other organisations for people with disabilities

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Number of trained in ECC

- We implement more than 20 trainings
- ECC certified more than 600 professionals
- BESCLO trained more than 1000 people

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Impact of ECC

- ✓ Create a common base of knowledge and practice to the care sector of Cyprus
- ✓ Give opportunities to carers to gain knowledge and been certified as professionals
- ✓ Develop better service providers
- ✓ Increase the quality of life of the clients through the better service
- ✓ Increase the standards of care sector
- ✓ Give opportunity for developing qualified carers

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European Care Certificate - ECC

As LCEducational we are very proud for being a delivery partner for ECC and we recommend you to work with ECC !

Behind ECC is BESCLO methodology and training material that is a very valuable tool, that could support any trainer or training center to promote it!

My personal opinion...

I am the main trainer of BESCLO & ECC trainings!

I am the founder and director of LCEducational.

ECC was one of the first important projects we had at the beginning of LCEducational!

I was very inspired when I was involved in ECC.

I am still now inspired and love to train professionals in the care sector.

LCEducational now has more than 30 employees!

I am still enthusiastic as the first day! The only difference is that I am more mature, with more experience and knowledge!

This is the key to make ECC a success story in your country, in your organisation!

THANK YOU!