



Workshop 7 - The impact of technology on integrated healthcare and social support

What will we do in the next 90 minutes?

- We will define integrated care
- We will identify the stakeholders of technology enabled integrated care
- We will look at examples of projects aiming to develop solutions for integrated health and social care
- We will look at technical aspects, but also implementation challenges and challenges for upscaling

Speakers

- **Inge Valstar**, ZonMw
- **Myriam Sillevis Smitt**, Vrije Universiteit Brussel
- **Maria Marques**, UNINOVA

Moderator

- **Evert-Jan Hoogerwerf**, AIAS Bologna onlus. WeCareMore centre for research and innovation.

Question for the audience!

How many of you have experience in working with person-centred technology supporting health and/or social care pathways?

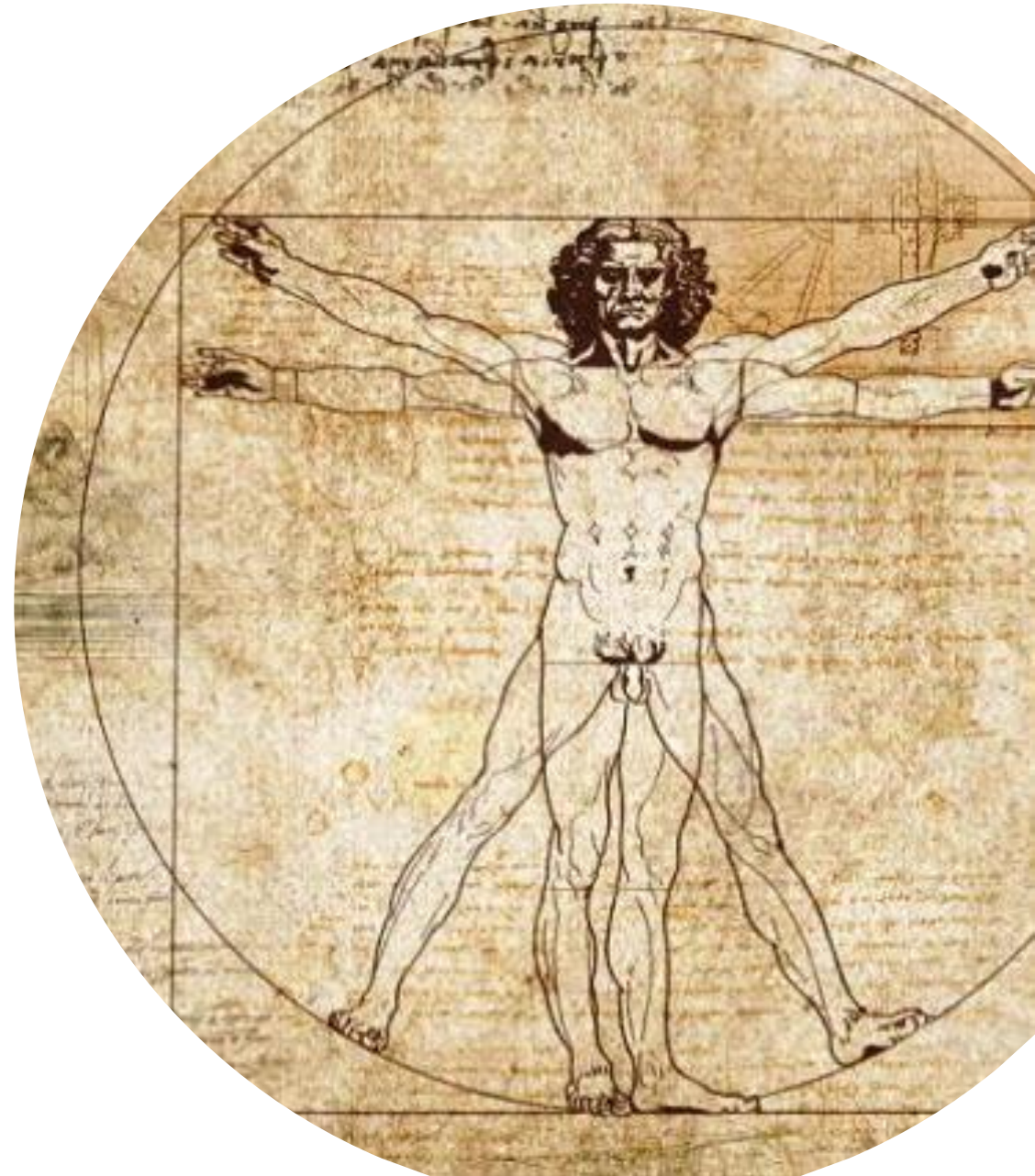


Integrated care starts from a bio-psycho-social-tech model of human functioning

- Different factors determine human functioning

It tries to optimize functioning (as wished) responding in an integrated and coordinated way to:

- Different areas of need
- Different areas of empowerment

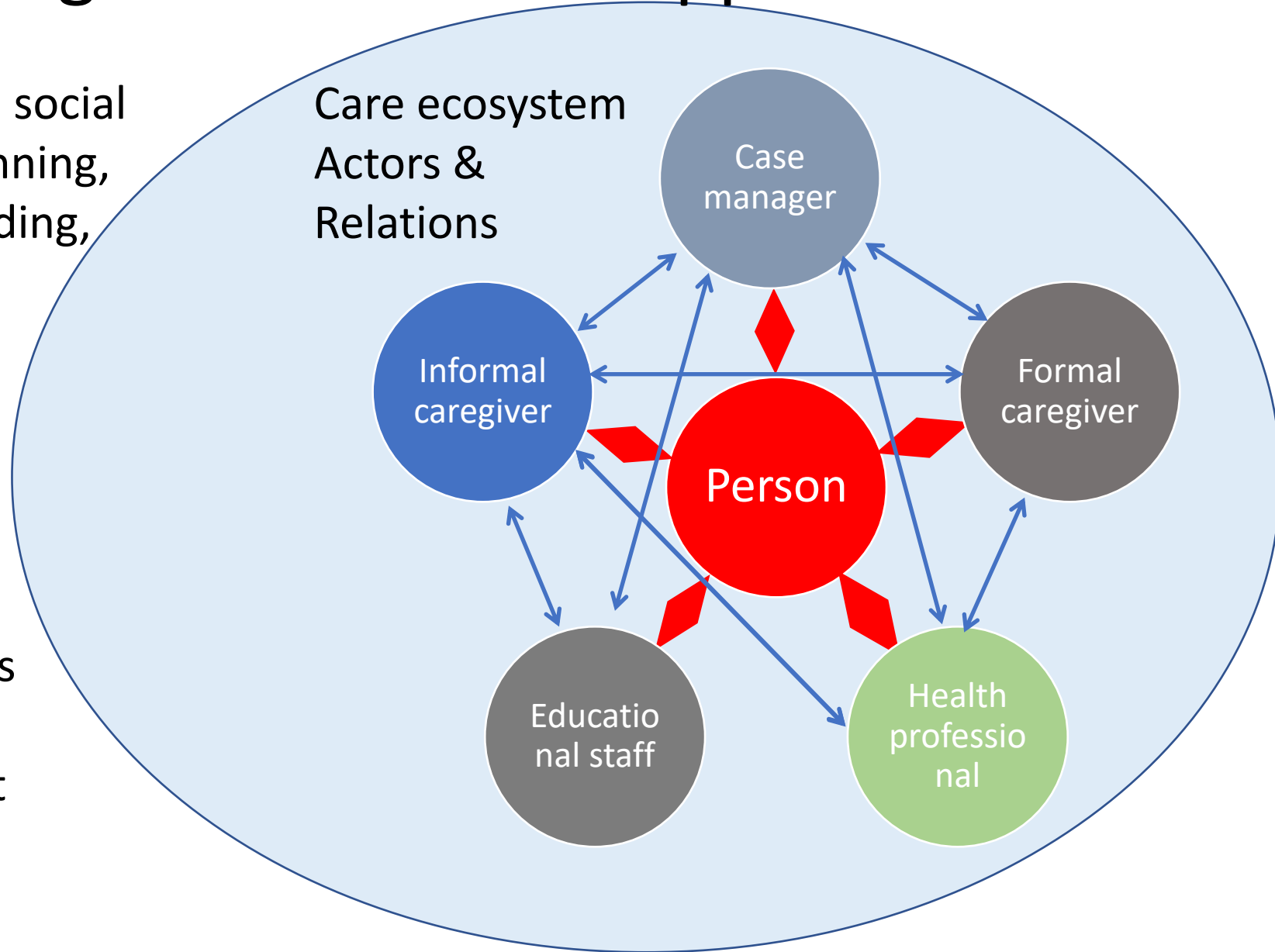


Stakeholders in integrated care and support services

Wider health and social care context: planning, organisation, funding, etc.

Main characteristics of ecosystem

- Person in the centre, where possible driving the process through unique relationships
- Coordination among actors
- Individual responsibility (but for the entire system!)
- Communication is key



Challenges for care and support providing ecosystems

(pre and post pandemic)

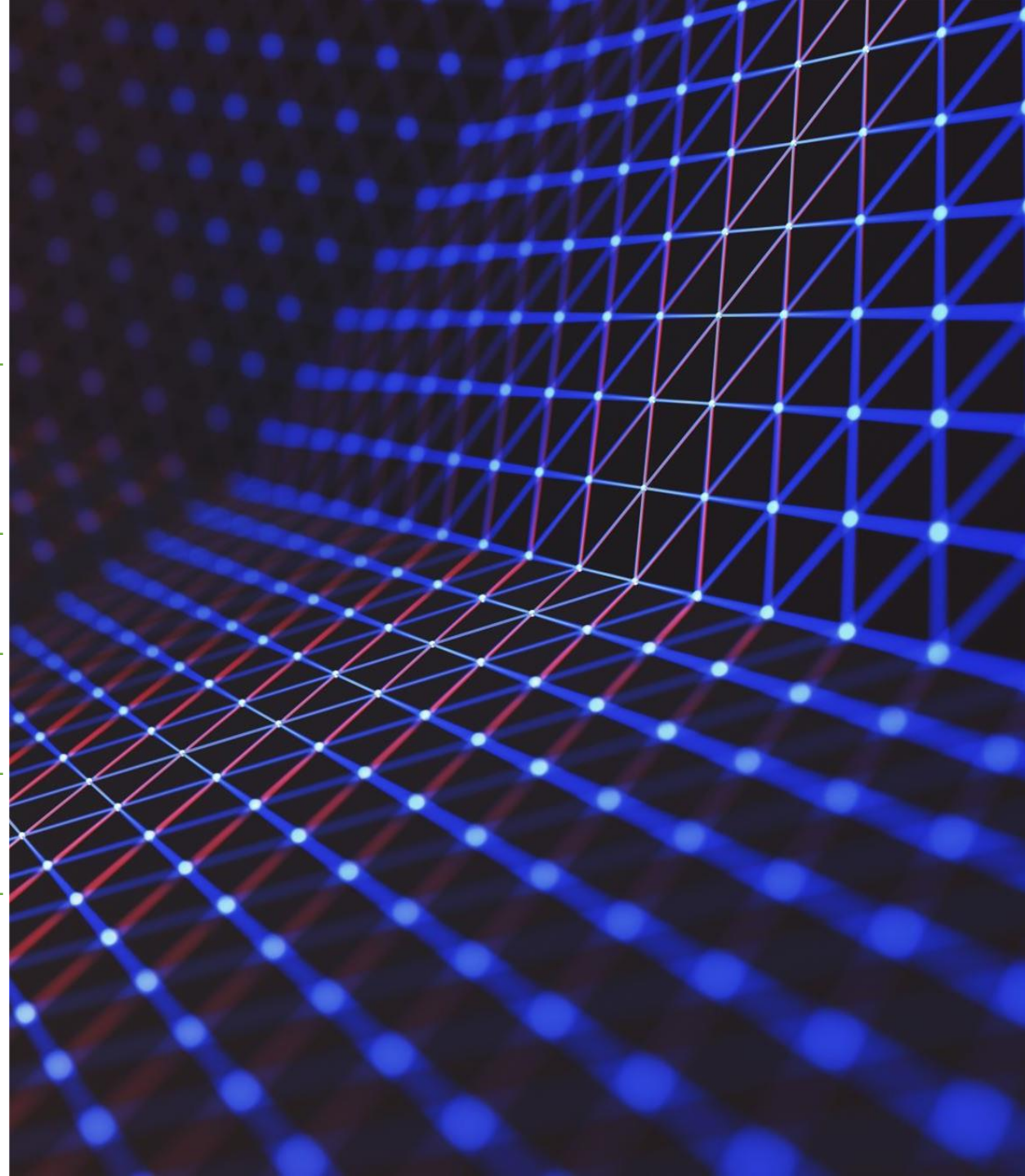
Integrated care (maximise wellbeing and self determination)

Quality of care (and life)

Sustainability (financial & social persp.)

Secure (incl. data protection)

Resilient (adaptable, cope with change)



Experiences

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- **Maria Marques**, UNINOVA