



# THE BEST TIME FOR CHANGE



**A. NOW**



**B. A**



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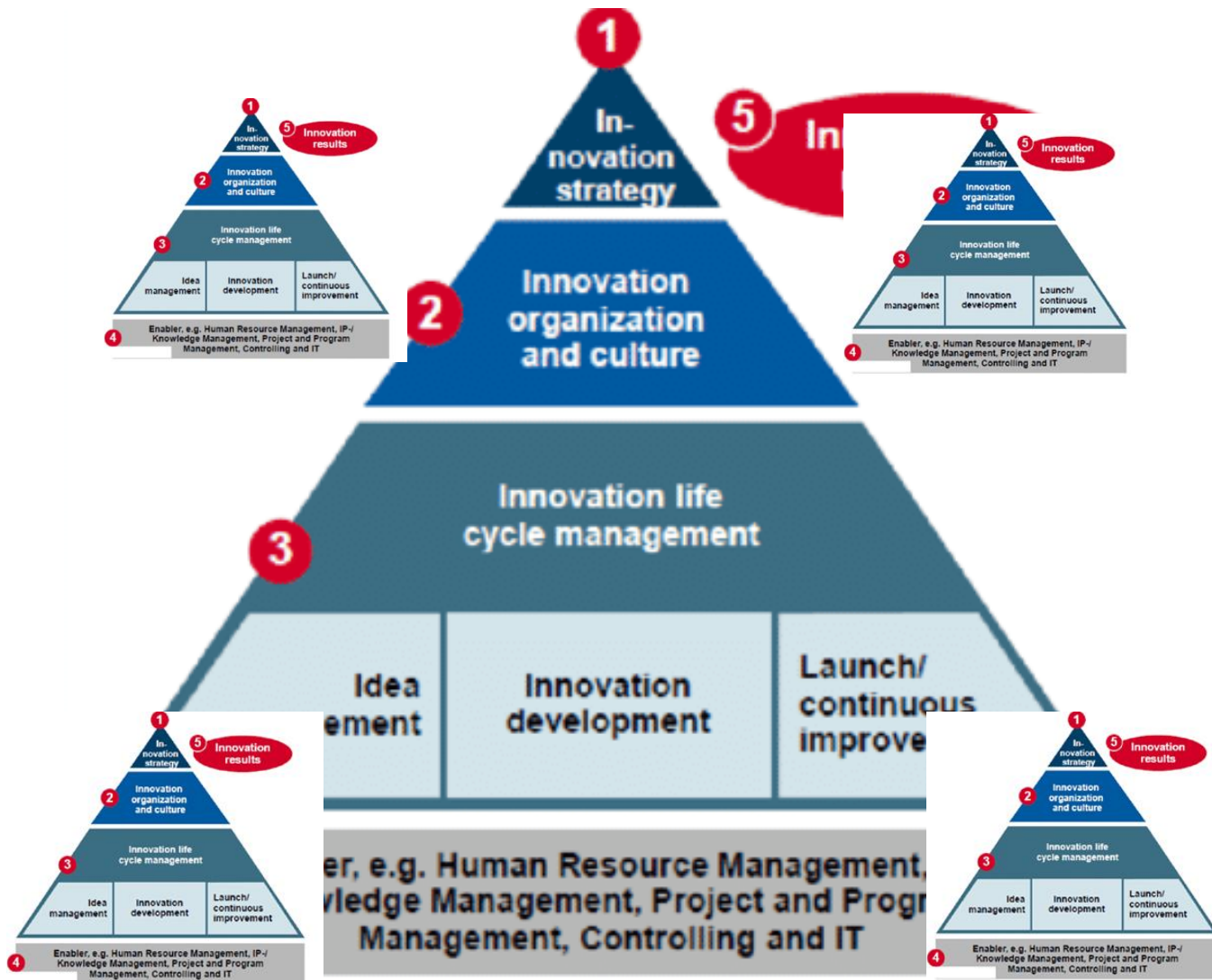
*Loesje*

**ZU  
YD**

# TRANSITION TO DIGITAL SERVICES = RADICAL INNOVATION



# INNOVATION READINESS, NETWORKS AND SUPPORT



RIGHT MIX OF ACTIONS BY GOVERNMENTAL BODIES;

1. FACILITATING
2. STIMULATING
3. INTERVENING